

Terms and Conditions

Hanoi Rose

A.B.N. 60 621 038 300

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Refund Policy

Hanoi Rose does not usually issue refunds unless required by law.

Delivery Policy

Hanoi Rose takes great care with delivering your orders. Please ensure the address you have supplied is correct as redelivery will incur a fee. We are unable to accept responsibility for non-delivery if you have supplied the incorrect address and time.

Estimated time of delivery and pickup can be seen when placing an order, along with suburbs available for delivery. No delivery is available outside of these boundaries for online ordering. Online

store ordering and delivery is subject to the store trading hours which may change from time to time. This takes into account the time to process an order.